

## **Terms & Conditions / Service Policy (Is A Must Read)**

In this conditions of booking & carriage, "you" and "your" mean the person booking, purchasing, holding, and/or utilizing the Great Excursion Travel Pte Ltd boarding ticket and carriage. "We" "Us" "Company" and "Our" mean Great Excursion Travel Pte Ltd / contractor / agent. our company acts only in the capacity of an agent for the passenger and shall not be liabilities and responsibilities for any injury, damage, loss or delay to the property of person, or expenses of whatever kind arising from the use of our services from sickness, fire, natural calamities, acts of god, strikes, government restrictions, law and regulations or whatsoever caused. Any losses or additional expenses resulting from the above shall be fully borne by passengers / travellers. Clients of Great Excursion Pte Ltd (hereinafter known as the Company) are deemed to have read, understood and accepted the terms and conditions stipulated here under: Pleased check addendums to the service policy, if any upon booking.

## **Reservation And Deposit**

Full payment of tour fare is required should the booking is less than 60 days from the departure date. A minimum deposit of 50% of tour fare is accepted when the booking/reservation more than 60 days ahead of departure date. The balance of the tour fare must be paid at least ONE MONTH prior to departure. Failure to comply with this may result in an automatic cancellation of your reservation and forfeiture of your deposit.

## **Tour Fare And Exclude Charges**

Applicable fares are the published fares that are in effect on the date of payment in full for the boarding ticket. The published fare at the time of reservation or purchase takes precedence over any new, intermediate, revised fare applicable to the exact same type of service, route, time and date of travel. Upgrades or changes to a different service, route, time and date of travel may incur additional fare and the additional difference from a lower fare to a higher fare shall be paid by you. The difference in fare from a higher fare to a lower fare will not be refunded to you for whatsoever reason. all fares represented at time of booking or purchase will be disclosed to you during your reservation or purchase process, if you do not agree with the fare and its according charges (as applicable), you may cancel your transaction before proceeding for payment. Any amendment passenger-client is solely at his/her own risk and responsibility. The company and/or it's associated agents shall not be held responsible for any inconvenience arising there from and/or it's associated agents shall not be held responsible for any inconvenience arising there from and/or any expense incurred. You are strongly recommended to arrange insurance coverage prior to commencement of your tour. Our company will not be liabilities and responsibilities for any losses. Packages subject to confirmation. Other than listed, additional items or services when required and used will be exclude from tour fare and it is payable by passengers and travellers. such items and services are airport taxes, personal insurance, excess baggage charges, deviation charges, fuel & airline surcharge, cost of passport, vaccinations certificate all additional charges incurred by extension stay on client's request, all room services incurred in the hotels, insurance, visa fees, custom levies, portage, international and local telephone calls; room service or any item or service of a purely personal nature such as laundry, beverages, or meals not specified in the itinerary; and optional excursions. Tour packages included items and services stated in this booking form will be accorded inclusive in the tour fare. Other than listed, additional items or services when required and used will be exclude from tour fare and it is payable by passengers and travellers. Such items and services are airport taxes, personal insurance, excess baggage charges, deviation charges, Fuel & Airline Surcharge, cost of passport, Vaccinations Certificate all additional charges incurred by extension stay on client's request, All Room Services incurred in the hotels, insurance, visa fees, custom levies, portage, international and local telephone calls; room service or any item or service of a purely personal nature such as laundry, beverages, or meals not specified in the itinerary; and optional excursions.

Packages sold are 'Free N Easy' packages; the tour fare is inclusive of Sit –in Coach BUSFARE / AIRFARE AND HOTEL ACCOMMODATION ONLY. UNLESS STATED IN THE BOOKING FORM THAT TRANSFERS AND MEALS if provided. No refunds in part or in full will be made for any unused items not utilized by the customer, or where the customer amends, cancels or otherwise varies arrangements of the tour.

Tour fares are subject to revision without prior notice, arising from increase in airport taxes, airfares, transportation costs, hotel rates, local taxes, currency fluctuation, ETC.

## Hotels

All hotels and bed are Base on run of house (ROH) no selection nor request. You are to abide to all hotels official check in time upon arrival. The company will not bore any liabilities and responsibilities for additional charges incurred by you guest during the stay.

## Flight

Strictly No Cancellation And Amendments. The company will not bore any liabilities and responsibilities for Cancellation And Amendments as a Third Party Agent to all flight centre.

## Extension Of Stay

In the case of extension stay at the client's request (self-extension) on and upon tour commencing, the extension of stay is permitted and at your own expense for all costs and charge due the extension. Existing items/services unused will be forfeited. Reversion to the original tour schedule is not permitted, once a request for an extension of stay is acted upon and arrangements are finalised prior to departure. The fare shall not include any additional charges of such extended stay. No refund in partial or full for unused service.

## Amendment Fees

If you decide to purchase the boarding ticket, or make change to your confirmed boarding ticket, including travel, meal or seat, you agree to pay the fee and charges imposed.

the fee and charge imposed includes but not limited to, issuance, handling, processing, and other miscellaneous charges assessed by us represent, among other things, the costs we incur in providing our service, goods and carriage to you. All fees and charges applicable to your transaction is displayed during your purchase process and if you do not agree to pay the fee and charge associated with your transaction, you may cancel your transaction before proceeding for payment. Refund process will take up to 30 days from the issue date. Per amendment to an existing booking will apply in addition to any charges imposed by transport operator, hotels, ground operators or airlines. An amendment does not constitute a transfer to another tour wherein cancellation fees shall apply. In the event of after amendment, any balance amount after all amendment and additional charges will be forfeited by the Company. Refer table below.

## Cancellation By Customers Charges

Customers are allowed to cancel any reservation in writing, at any time prior to the departure date. However cancellation fees will be applied and the cancellation fee is computed based on the length of notice period prior to departure date. Please refer to terms of payment and cancellation charges in the tour brochures or invoice. Where such charges are not specified in the relevant brochures, including trip cancellation irrespective of visa rejected by the Embassy or any other specified reasons the following shall apply. Refer table below.

Prior to date of departure -

Cancellation Charges For Packages / Coach	Amendment Charges Package	Amendment Charges For Coach Only
Upon Confirmation: 25% of tour fare (FORFEITED)	Upon Confirmation: SGD \$100 Per Person	Upon Confirmation: 25% of tour fare
8 to 14 days: 75% of tour fare (FORFEITED)	8 to 14 days: SGD \$200 Per Person	less than 3 days: No Amendment
less than 7 days: 100% of tour fare (FORFEITED)	less than 7 days: No Amendment	

**Refund Policy**

with condition that one or more items or services of the tour package cannot confirm and cannot able to stipulate with another or due to not agreed by booking person, the Company will refund the tour fare amount to passengers and travellers.

No refund or reduction of the tour fare will be made to a client who does not part-take in any meal, sightseeing, or does not utilise the accommodation provided, during the course of the tour.

In the event of vehicle breakdown due to unforeseen circumstances, with reasonable waiting time (max. 5 hours) for another replacement to come, should this time exceeded, the fee charged for current service (individual component) will fully refunded. Demand for full refund of total amount of tour packages and service will not be entertained unless with supportive reasons and evidence. The company reserves the right to replace the vehicle with any type mode of transport arrange by the company. All items in the coaches are meant for the comfort of the passengers, any deface of amenities, or not working well, and the company will not be held responsibility.

From the received of the refund request order issued by staff of the Company, the process for refund will take up to 30 days from the issue date. The Refunded amount will be posted to passengers address or self-collect if preferred. Should passengers do not receive the mentioned payment cheque after 6 weeks; passengers may call to our office to check the outcome. Refunded amount will be issue in one cheque to the booking person's name. Unless the claiming person being not the booking person to proof that the tour fare amount is paid by him/her.

**Travel Documents Requirement**

Valid international passport (validity period at least six months from the date returning to Singapore) travel visas (if any) are required. Ample time must be given to us for the application or visas. For National Service men and Reservists, it is your responsibility to ensure your own eligibility for exit permits.

**Important For Water Activities**

All participants through Great Excursion Travel Pte Ltd do so entirely at their own risk, and we, our servants and agents are not liable or responsible in any way for any damages, personal injury or the loss of life which may occur.

Travel to and from, island resorts and participation in, sea sports and sea activities, like swimming, snorkelling, diving, speed boat rides, jet skiing, sailing, canoeing, water skiing, parasailing and fishing is not without risk arising from accidents and other factors beyond our control. Possible Hazards, including (but not limited to) accidents in the sea, arising from participating in such sea activities are: bad weather and storms, collision between crafts, with moving or stationary objects ; inability to stay afloat or swim, difficulties with strong currents; encounters with sea animals, injuries insects, or corals, and other dangerous forms of sea life.

It is of virtual importance that you recognise and accept these terms, and before we accept you on any of our programmes, we require you to sign below on this notice to acknowledge that you are aware of the hazards and dangers, that you participate at your own risk and of our disclaimer of liability as aforesaid.

**Travel Insurance**

You are strongly recommended to arrange insurance coverage prior to commencement of your tour. Our company will not be Liabilities and Responsibilities for any losses.

## **Bus Coach And Seating Arrangements (Vehicles)**

Child below two (2) years may travel free of charge provided the child is accompanied by an adult, however no seat will be allocated solely for the child. For children two (2) years and above, you are required to purchase a boarding ticket under regulation. Seating arrangement are generated by our company computer system, single and double seats will be included. Strictly no selection and request are allowed or entertained. Changes to a van or coaches at the immigration are required when necessary in all parts of Malaysia. Coaches via by either Woodland or Tuas. Driver will decide at time of departure. Coach is based on sit-in coach basis. Sit in coach (SIC) means you join other clients signed up for tour of the day in the same coach. The coach will pick up clients from different hotels/locations, and at end of day drop clients off at selected hotels/locations. Some time is lost with the pickups and drop offs. in the event of vehicle breakdown due to unforeseen circumstances, with reasonable waiting time (max. 5 hours) for another replacement to come, should this time exceeded, the fee charged for current service (individual component) will fully refunded. Demand for full refund of total amount of tour packages and service will not be entertained unless with supportive reasons and evidence. The company reserves the right to replace the vehicle with any type mode of transport arrange by the company. all items in the coaches are meant for the comfort of the passengers, any deface of amenities, or not working well, the company will not bore any liabilities and responsibilities for additional charges incurred by you guest during the trip. Be early at correct assemble place for every departure (at least 30 Minutes before departure). Maximum 5 mins waiting time for late comer passengers / travellers may be granted with condition. Late comers will need to take their own way to either catch up with the vehicle or other mode of transport to their destination. The company will not be liable and responsible for any charges or cost to such arrangements. Maximum waiting time at the immigration is 30 minutes should in any case exceed. Passengers own arrangement to destinations. Our company is not liable to any accident or any incidents occur during the journey of our coaches, Pleased do seek your insurance company for advice and we strongly advice passenger to purchase your insurance before commence the journey.

Under LTA & STB regulations, Malaysia Tour Coaches are NOT allowed to pick up Singapore Travellers from Singapore to Malaysia. Penalty will be charged for violating the rules. Singapore Tour Operators are required to engage Singapore Registered Tour Buses (with permit to enter Malaysia) to convey Traveller from Singapore to JB. Changes of Buses in JB Custom (via Woodlands or Tuas) are required.

\*Bus Coach is based on Sit-in Coach Basis. Sit In Coach (SIC) means you join other clients signed up for tour of the day in the same coach. The coach will pick up clients from different hotels/locations, and at end of day drop clients off at selected hotels/locations. Program is more structured, sometime is lost with the pickups and drop offs.\* Seating arrangement for bus coaches are done by the computer system, requesting for certain seat requirements cannot be entertained. Finalisation of the seat numbers will be generated by the system. In the event when no seat numbers given either being free seating or group tour, for convenience of all members of the group, passengers is requested to rotate their seating arrangements on the tour coach during the period of the tour. Please co-operate when called upon to do so by the tour leader or guide.

Should there be difficult and uncooperative tour passengers and travellers on board the vehicle, whose act and conduct which any staff of the Company (bus captains, tour guide, tour leader and coordinator) deems it to be unreasonable and detrimental to the self-being interest, enjoyment and safety of other passengers and travellers in the smooth running, in general, the acting staff has the discretion to deal with such persons as he/she deem it. Including demanding involved person and its members to leave the vehicle or rejects them to continue with the tour group.

## **Passengers Liabilities And Responsibilities**

All documents issued by the company to passengers and travellers should be retained till destination and tour complete, at all times ready for inspection when requested during the tour or upon collection of other vouchers and documents. All lost items found will keep Maximum for 30 days only at our lost and found counter, thereafter will be dispose according.

Be early at correct assemble place for every departure (at least ½ hour before departure). Maximum 5 mins waiting time for late comer passengers / travellers may be granted with condition. Late comers will need to take their own way to either catch up with the vehicle or other mode of transport to their destination. The company will not be liable and responsible for any charges or cost to such arrangements. MAXIMUM WAITING TIME AT THE IMMIGRATION IS 30 MINUTES Should In Any Case Exceed. Passengers Own Arrangement to Destinations. Bring Passport And Carry All Items For Clearance, Do Not Leave Anything Behind. Dutiable, Controlled & Prohibited Goods Enquiries from Any Authority Are Advice

Each passenger / travellers is only allowed to carry 2 reasonable sized baggage's each not exceeding 10 kilos in weight or non-standard sized baggage will be rejected and it is passengers and travellers responsibilities to find their own ways to ship or transport excess weight baggage and large/odd sizes baggage at their own expenses and cost. The Company will not entertain any claims and refund of items and services or claims to transport such baggage.

Under all travelling countries law and act, illegal and restricted items are not permitted to be carried on board the vehicles, once discovered, the involved person shall face all consequences, also demanded to leave from the vehicle. No compensation or claims from the company for such action.

Seating Arrangement All 2 + 1 Seating Coaches Are Generated By Our Company Computer System, Single And Double Seats Will Be Included. Strictly No Selection And Request Are Allowed Or Entertained. Changes To A Van Are Required When Necessary In All Parts Of Malaysia. Child (2 Years Old And Above Need To Purchase A Seat, Under Regulation. Via, Coaches Via By Either Woodland Or Tuas. Driver Will Decide At Time Of Departure.

All Hotels And Bed Are Base On Run Of House (ROH) No Selection Nor Request. All Hotels Official Check – In Time Is 3.00 Pm, Check – Out Time Is 12.00 Pm.

We reserve the right to change, amend, insert or delete any of the terms and conditions, or policies contained in the documents, as the case may be, without prior notice. This Voucher Is To Be Utilized Only ONCE. Packages Subject To Confirmation. Unutilised Voucher Is Non-Transferable, Non-Refundable, Non-Returnable, Non-Extendable, Non-Reroutable & Non-Replaceable

## **The Company's Liabilities And Responsibilities**

Great Excursion Pte Ltd and its agents, acts only in the capacity of an agent for the passenger and shall not be liable for any injury, damage, loss or delay to the property of person, or expenses of whatever kind arising from the use of our services from sickness, fire, natural calamities, acts of god, strikes, government restrictions, law and regulations or whatsoever caused. Any losses or additional expenses resulting from the above shall be fully borne by passengers / travellers.

Tour is current at the time of publication and is subject to changes without prior notice due to currency fluctuations, increase in fare cost of all various agent and supplier. Company Reserved the Right to Change or Amend The Price And Itineraries Without Prior Notice. Immigration And Custom Clearance Is Your Own Responsibility To Ensure Your Own Eligibility And Documentation To Travel To Any Countries. Enquiries From Any Authority Are Advice. Make Sure Passports Are Stamped Before Leaving Counter.

The Company and/or its associated agents act only as agent for the transportation companies, hotel contractors and other principals. Documents, tickets and vouchers are issued subject to those terms & contracts under which these services are provided.

Individual person participating in any tour or holiday organised by the Company and/or it's associated agents is liable in every respect to carrying his/her own risk of which the Company and/or it's associated agents shall not be responsible to any person in the event and as a result of the following:

- 1) Inaccuracy in, miss-description of, or charges to any tour or it's itinerary
- 2) Additional expenses incurred due to illness of clients, delays or change of air flight or any transport, mode of service, weather, strikes, civil commotion, war, accident, or other causes.

- 3) Loss of or damage to baggage or personal effects and travel document. It shall be the responsibility of the client to effect insurance if he/she so desires.
- 4) Deportation or refusal of entry by Immigration Authorities of a client resulting from invalid or improper travel documents, possession of unlawful items, or behaviour of activities which are considered subversive by the foreign government concerned, or for any other causes.

In any way necessary, the Company and/or its associated agents reserve the right to alter or modify with or without prior notice the itinerary, travel arrangements, hotel accommodation, flight or any transport carrier schedule, or in circumstances over which the operators have no control.

The Company reserves the right to cancel or withdraw at any time bookings made by or on behalf of clients of which the Company shall not be liable for such withdrawal or cancellation except that money paid by such clients to such bookings shall be refunded. Should there be any difficulty or uncooperative client whose act and conduct during a tour, the tour leader (if one is assigned) deems to be unreasonable and detrimental to the environment, interests, well-being and safety of the other tour members and the smooth-running of the tour in general, the tour leader shall have full discretion to deal with such a client as he/she (the tour leader) deems fit including requiring such client to leave the tour. The decision of the tour leader in this respect is final and the Company shall not make refund for any uncompleted portion of the tour.

### **Payment Mode**

Payment may be made in CASH, NETS, CHEQUE. Cheque will only be accepted if presented to the company at 7 working days prior to departure date. All payment will be in Singapore Dollars, administration fees 3% applied to Credit Card Payment.

Booking Invoice and Vouchers once issued as per itinerary is valid only for the particular journey stated, non-endorsable, non-reissuable, non-negotiable and non-reroutable. Any alteration on the routing or change of date of travel by the passenger-client is solely at his/her own risk and responsibility. The Company and/or its associated agents shall not be held responsible for any inconvenience arising there from and/or its associated agents shall not be held responsible for any inconvenience arising there from and/or any expense so incurred. Booking Made Payment Successful, Strictly No Any Form Of Cancellation Or Amendment And Non Transferable Nor Refundable, If Lost Or Stolen Are Non Replaceable.

Passenger named below has read and understand the agreement above and represents the rest of passengers that he/she has book for to agree to the terms and conditions mentioned above. Or Signing On The Booking Form Provided. Check All Booking Name, Date, Time & Destination Etc...Are In Order Before Leaving.

These Terms of Use may be revised or a updated from time to time. The revised or updated Terms of Use will be posted on the Site and your continued use of the Site shall be deemed and construed as your conclusive and binding acceptance of the revision or updated terms. For Your use of this site is conditional upon your acceptance and compliance with these terms and conditions contained in this document and any other notices accepted by you on this site. By entering this website, you agree to be bound by these site terms and conditions. By accessing or using the Site, you agree to be legally bound by these Terms of Use. In addition, of particular and service(s) added, offered or provided to you through the Site, may be subject to additional guidelines and/or rules. In such an event, all such guidelines and/or rules shall be deemed incorporated in these Terms of Use by reference. The company may also offer other services that are governed by different terms of service / terms of use. Use of such other services shall accordingly be subject to such different terms of service / terms of use.

Terms and Conditions for All Promotion, Packages, Attractions Voucher, Tours, Coaches all specified in this website and content.

All promotion are subject to the following: Discounts is / are valid on new bookings with the Company only. Subject to availability. All offers are subject to deposits or full payments, please check with the Company for more info. For all promos, booking, payment and cancellation conditions apply. Prices are subject to change due to currency fluctuation. Different discounts will have different validity dates. Please speak to the Company advisor for more details

**Right to Refuse / Luggage / Behavior / Travel Document / Fraud / Medical Conditions:**

We reserve the right without prior notice to refuse you and your luggage from carriage on our coach for whatsoever reason that we deem justified in reasons, Carrying of contraband, illegal substances, fragile or oversize/overweight luggage surfboards, foldable bicycles or any item of irregular dimension., unruly behavior, drunkenness or any other behavior that we deem as affecting other passengers' comfort or safety; The payment of your fare is fraudulent; The booking of our seat has been done fraudulently or unlawfully or has been purchased from a person not authorized by us; The itinerary or booking or confirmation slip is counterfeit or fraudulently obtained; The itinerary has been altered by anyone other than us or our authorized agent, or has been mutilated (in which case we reserve the right to retain such documentation); You are unable to produce a valid, physical and legible boarding ticket for the intended travel. The boarding ticket constitutes as the prima facie evidence of the contract of carriage between us and the boarding ticket holder. You are deemed medically unfit to travel and may pose a health threat to other passengers on board at the absolute discretion of our company; should there be more luggage beyond our storage capacity, we will prioritize luggage with the Complimentary Luggage Tags. Should there be not enough storage space, we have the right to refuse to carry luggage with Additional Purchased Luggage Tags. In such event, we will refund you with the purchase price of the Additional Purchased Luggage Tags. There shall be no refund of your ticket fare. If the luggage is very large or heavy which our Coach Captain finds it difficult to load and unload into our storage space. It is deemed by us to be unsuitable to transport the luggage for any reason. We strongly advised customers against placing any item that is heat-sensitive, fragile, perishable or valuable in the luggage compartment. You are responsible to ensure your luggage (and its contents) is secured and safe during its placement in the luggage compartment or anywhere else on board on our coach. We are not responsible for any loss of your luggage or belongings on board the coach or in the luggage compartment. Please take care of your belongings at all times and kindly stand by during the unloading to claim your luggage and to prevent your luggage from being claimed by a third party. All unclaimed items, luggage and voucher will be Disposed or Forfeited after 30 days from departure date.

**Consequences Of Refusal Of Carriage:**

The company will not bore any liabilities and responsibilities for refusal of carriage guest. Strictly no refund.

**Travel documents:**

you are responsible to ensure that valid and required travel documents, including the relevant passports, valid visas and/or identification, are carried with you for the journey. If you are denied entry/exit, held up at the immigration for the country you are travelling to, from or over, we will not be held responsible for the mentioned and reserve the right to continue the journey. We are not responsible for the consequential or incidental loss, cost, and fee incurred by you as a result of this (see visitors' entry regarding further information on travel documents, regulations and requirements). bring passport and carry dutiable, controlled & prohibited goods enquiries from any authority are advice

**Restriction on use**

This Site is provided for your personal, non-commercial use only. You may and not allowed to copy, reproduce, republish, frame, post, upload, distribute, transmit or modify in anyway all or any part of the material contained on this Site, unless expressly authorised in writing by the Company or under any applicable statute. You must not transmit or attempt to transmit any data, code or other material of any kind to this Site that contains a virus or other harmful component.

**Access to the site**

the Company does not warrant that any access to this site will be uninterrupted, or that the services offered on the site will be error-free. We reserve the right to change or discontinue any feature on this Site, hours of availability and equipment or software required for access. The Site and Services provide you with opportunities to link to, or otherwise use, sites and services offered through or by third-party(ies). Using of these third-party services is subject to terms posted by these third-party(ies). We have no control over any third-party site or service and we are not responsible for any changes to all any third-party service or for the contents thereof, including, without limitation, any links that may be contained in or accessible through such third-party service. These links are provided solely as a convenience to you. You will need to make your own independent judgment regarding your interaction with these third-party sites or services. Our inclusion of advertisements for, or links to, a third-party site or service does not constitute an endorsement.

**Links**

You acknowledge that the inclusion of links in this website is not intended as an endorsement or recommendation of the linked site or the content of such sites, and the Company accepts no liability for loss of any kind arising from the information on any linked site. You should read carefully the privacy policy and terms and conditions that appear on

any site linked to the Company website as the Company is not responsible for any practices on linked sites. The company makes no representation or warranty, whether express or implied (to the extent permitted by law): (a) as to the use, security, accuracy, reliability, non-infringement, satisfactory a quality or fitness for any particular purpose of the Site; or (b) that the use of the Site will be uninterrupted and free of any viruses or bugs.

### **Liability**

To the fullest extent permitted by law, the Company disclaims all liability and responsibility for any all direct or indirect loss or damage which may be suffered by you using this site, or relying on anything contained in or omitted from this site. In NO event shall the company or any of its affiliates or related corporations be liable for any loss, injury, damage, claims, costs or expenses of any kind arising from any error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus or other harmful elements, communication line failure, breach of contract, tort, negligence, defamation, copyright infringement, breach of intellectual property right or any other cause of actions.

### **Copyright**

NO part of this website may be reproduced, reused, retransmitted, adapted, published, broadcast or distributed for any commercial purpose whatsoever without the Company prior written permission. All content and materials on the Site are the exclusive property of the company or its content suppliers, and may be downloaded or printed for your own personal and non-commercial use only. All copyright notices on downloaded or printed material must be retained. Save as specifically permitted here, you may not copy, reproduce, distribute, republish, repost, modify, transmit, make available to the public, adapt, create a derivative work or otherwise use or exploit any content on the Site in any way or for any purpose without the express written permission of the company or its content suppliers. In addition, you may not distribute or make available any part of the Site over any other website or any network.

### **No warranties**

The Site may be provide facilities on the Site to permit you to submit any contribution (including but not limited to any text, graphics, video and/or audio content, and other materials or information) ("Submissions") to the Company or to the Site directly. You are solely responsible for your own Submissions, and the company only acts as a passive conduit for the online distribution and publication of your Submissions. And all information are provided on an as is basis without any warranties of any kind. The Company disclaims all warranties. The Trade Practices Act and all corresponding state and territory legislation implies and prohibits the exclusions, restriction and modification of such terms. Except as provided in these terms, all warranties express or implied are any way excluded. In any event any liability under any implied warranty is limited to providing you with the goods or service. If you submit or provide any personally identifiable information through the Site, you acknowledge and consent to the Company collecting and using such information for various purposes, including without limitation, verification and record of your personal particulars, comparing it with information from other sources, to communicate with you and/or to send you information and promotional material about our company or third party organisations selected by us.

### **Security**

The Company will take reasonable steps to protect the information on this Site from illegal, harmful or inappropriate use, modification or alteration. To the fullest extent permitted by law, the Company disclaims all liability and responsibility for any direct or indirect loss or damage which may be suffered by you as a result of any illegal, harmful or inappropriate use, modification or alteration of the Site. To comply with any request from any third party or any order of court or directive from authorities investigating any alleged offence, misdeeds and/or abuse or for the purposes of taking legal action against any users for breach of these Terms of Use.

### **Reliance on information**

The information on this site is provided in good faith, but you should not rely on it without making your own independent assessment of it. To the extent permitted by law, the Company gives no warranty as to the accuracy, currency, reliability or completeness of any information contained on this site.

### **Communication facilities**

The Site contains an electronic forum and other communication facilities, which provide for feedback by users to the Company, real-time interaction between users (including individuals referred to as guests and experts) and other electronic messaging and notice services.

It is a condition of your use of any Communication Facility and your access to the Site that you do not do any of the following: restrict or inhibit any other user from using or enjoying any Forum; post or transmit any unlawful, threatening, abusive, defamatory, obscene, vulgar, pornographic, profane or indecent information or material of any

kind, including without limitation any transmissions constituting or encouraging conduct that would constitute a criminal offence, give rise to civil liability or otherwise violate any applicable law post or transmit any material of any kind which violates or infringes upon the rights of any other person, including material which is an invasion of any privacy or publicity rights or which is protected by copyright, trademark or any other proprietary right, or derivative works with respect thereto, without first obtaining permission from the owner or relevant right holder; post or transmit any material of any kind which contains a virus or other harmful component; post, transmit or in any way exploit any material of any kind for commercial purposes, or which contains any promotional material or advertising; -delete any author attributions, legal notices or proprietary designations or labels in any file that is uploaded; or download any file posted by any other user of a Forum if you know, or reasonably ought to know, that the file cannot legally be distributed in such manner.

The Company may from time to time monitor or review the contents of its Communication Facilities. While we, reserve the right to edit, refuse to post or to remove any information and/or materials (in whole or in part) that in our opinion is in any way objectionable or in violation of any applicable law or the Terms of Use. the Company has no obligation whatsoever to monitor any Communication Facility or to edit, delete or refuse to post such contents, nor is The company responsible for any contents in any Communication Facilities (including any information, comments and/or advice of any individual referred to as guest or expert whose statements on the Site are solely their own). You expressly acknowledge and agree that the Communication Facilities provide a means of public and not private communications.

The Company reserves the right to cooperate fully with any law enforcement authority in any jurisdiction in respect of any lawful direction or request to disclose the identity or other information in respect of anyone posting any materials which violate any applicable or relevant law. You agree to defend and hold the company, its affiliates and related corporations from and against all claims, losses, damages, costs and expenses, including legal fees on an indemnity basis, arising out of your use of the Site or any breach of these terms. In addition, the Company may use whatever information that is available about you to stop any such breach or any unlawful or inappropriate use of the Site, including informing any third party the company deems appropriate of such breach or use and/or disclosing your personal information to such third party.

The Company may, without prior notice, amend or modify this disclaimer by posting the amended disclaimer to the Our Company website.

### **Use of site from outside Singapore**

The information on this Site and the terms and conditions have been prepared in accordance with Singapore law. If you are residing in or accessing this Site from a country other than Singapore ('the User Country') the information and the terms and conditions may not satisfy the laws of the User Country. Should the information and the terms and conditions satisfy the laws of the User Country, this Site is not intended for your use, and you are not entitled to rely on the information. If you do so, you agree to indemnify the Company for any loss or damage, which may be incurred by the Company as a consequence.

### **Notice**

You hereby agree and acknowledge :-

(1)That all electronic communications must made pursuant to the use of this Site shall be given legal effect, validity and enforceability and shall have, between the parties to comparable evidential value to that accorded to a signed written document;

(2)Not to contest any of the legally binding nature, validity or enforceability of any transaction on the Site on the ground that it was entered into electronically.

### **Feedback, questions or problems**

The Company welcomes any feedback you may have regarding to our Site or these terms and conditions. These terms shall be governed by Singapore laws and any dispute arising out of the use of the Site shall be referred to the Singapore courts. If you have any questions or queries, or if you have any suggestions or problems, please contact us: send an email to [info.sin@707-inc.com](mailto:info.sin@707-inc.com)