

Genting First World Check In Procedure (Check In and Out Date Correct?)

- Room Check In: 3.00 PM / Out: 11.00 AM. VIA Kiosk Or Hotel Reception Produce.
- (1) Whatapps Reservation Number Send By 707 (2) Member Card (3) Passport.
- First Hotel : Deluxe Room or Standard Room - Run Of House (ROH), Assign By Genting.
- Check In By Your Primary Name Only, On behalf Is Not Permitted. (Non-Malaysian Must Pay Tourism Tax RM 10 & Sustainability Tax RM 3, Upon Check In Per Room Per Night. Package Excluded
- Upon Check In, Check All Details Are In Order; Otherwise Refer To Hotel Reception. If System Error, Present The Reservation Message From WhatsApp Send By 707 For Verification To Duty Staffs.

Please check in at hotel reception to request continue your stay the same room. If you are staying for more than 3 nights and have more than one reservation number, go to hotel reception again to reactive & update your key card, on 3rd nights. If you are staying for more than 7 nights, you are required to change room. Go back to hotel reception again, get a Q number to reactive & update your keycard.

- Any Room Request Are Chargeable. Room Type Request / Room Facing View / Near Lift / Deluxe / Standard / Floor High or Low / Smoking Room / Twin / Double Are Assign By Genting.
As Travel Agent Is Genting 3rd Party Agent.

云顶第一大酒店办理入住手续(入住和退房日期是否正确?)

- 房间入住时间:下午三点PM/退房时间:上午十一点AM通过自助服务终端或酒店接待柜台。
- (1) 由 707-Inc 经 WhatsApp 发送的酒店预订号 (2) 会员卡 (3) 护照。
- 第一大酒店: 豪华套房或标准套房以指定房源 (ROH) 为准, 由云顶安排。
- 仅允许主要姓名客人办理入住手续, 不允许代表办理入住手续。(非马来西亚公民入住时须缴纳旅游税十令吉和可持续发展税三令吉) 每房每晚 (配套不包括在内)
- 办理入住手续时, 需检查所有资料是否正确: 如有错误请咨询酒店前台。若系统出示预订信息误, 出示 707-Inc 通过 WhatsApp 发送的预订号码或酒店预订单于值班经理以寻求协助。

请在酒店前台登记, 要求继续入住同一间客房。如果您入住超过3晚且拥有多个预订号, 请在第3晚再次前往酒店前台更新您的钥匙卡。如果您入住超过7晚, 则需要更换房间。再次返回酒店前台, 获取Q号以更新您的钥匙卡。

- 所有房间要求是收费的。房间类型/客房面向景观/靠近电梯/豪华或标准/楼层高或低/吸烟层/单人或双人床则由云顶分配。旅行社仅是云顶第三方代理。

If You Had Already Purchased Our Concert or Event Packages. Tickets Collection At Genting Main Terminal (Hilltop), 707-INC Counter No.1 (One) 1:00 PM - 4:00 PM On The Same Day Of Event.

如果您已经购买了演唱会或活动配套。

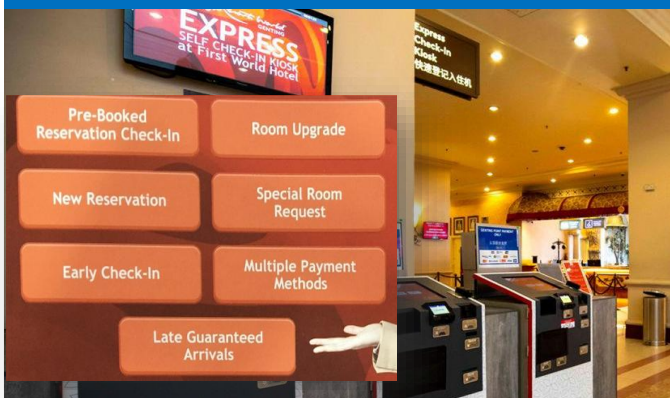
于当天下午 1:00 - 4:00 PM 在云顶总站(山顶) 707-INC 一号柜台取票



Kiosk Check In 自助登记



Kiosk Check Out 自助退房



If Not Available

Proceed To Reception

若不可使用请前往接待处



Hotel Reception
酒店前台

If Kiosk Not Available or System Error
如果自助服务终端不可用或系统错误
24 Hr Hotel Reception Check In
二十四小时酒店前台办理入住手续
Kiosk Accept Credit Card Payment Only
自助服务终端只接受信用卡付费

Show Reception Below WhatsApp Message – Send By 707-Inc

向酒店前台出示以下信息。 - 由 707-Inc 发送

707-inc Already Book The Below Mention Room Reservation.

Confirmation Number By Genting First World Hotel.

707-inc 已预订您的云顶第一大酒店.

客房预订号由云顶第一大酒店提供.

Check In Procedure

- 1) Show Hotel Reception Below Reservation No And Pay Tourism And Sustainability Tax
- 2) Show Latest Genting Member Card
- 3) Show Passport Or Malaysia IC

入住手续

- 1) 于酒店前台出示以下预订号码并支付旅游和可持续发展税
- 2) 出示最新的云顶会员卡
- 3) 出示护照或马来西亚身份证

Check In Date 入住日期 : 08/08/2025

Room 1

Check In Name 主要姓名客人 : TEO JACK POT

Reservation Number 预订号 : 8787707, 8787701, 8787703

- ❖ Please check in at hotel reception to request continue your stay the same room. If you are staying for more than 3 nights and have more than one reservation number, go to hotel reception again to reactive & update your key card, on 3rd nights. If you are staying for more than 7 nights, you are required to change room. Go back to hotel reception again, get a Q number to reactive & update your keycard.
- ❖ 请在酒店前台登记, 要求继续入住同一间客房.如果您入住超过3晚且拥有多个预订号, 请在第3晚再次前往酒店前台更新您的钥匙卡.如果您入住超过7晚, 则需要更换房间.再次返回酒店前台, 获取Queue号以更新您的钥匙卡.
- ❖ Must Present This WhatsApp Message To Reception Or Kiosk Assistant (I Need Some Help) To Prevent Disruption. Ensure All Details Are Correct, Check In And Out Date In Order Before Leaving. (Non-Malaysian Pay Tourism Tax)
必须于酒店前台或自助服务终端协助人员出示此WhatsApp消息(我需要一些帮助)以防止中断.离开前请确保所有详细信息正确无误, 并确认入住和退房日期正确.(非马来西亚人需缴纳旅游税)
- ❖ If You Are Staying For More Than 7 Nights, You Are Required To Change Room. Please Visit The Reception For More Updated Information And Advice.
如果您入住超过7晚, 则需要更换房间.请向酒店前台获取协助与更多信息.
- ❖ If You Had Already Purchased Concert Or Event; Tickets Collection At Hilltop Main Bus Terminal 707-inc Counter No1.(One) 1:00 - 4:00 PM On The Same Day Of Event.
如果您已经购买了演唱会或活动配套; 取票于当天下午1:00 - 4:00 PM 在云顶山顶巴士总站 707-inc 柜台一号.
- ❖ Read Travel Information (Pre Departure Check List) Below.
阅读下面的旅行信息 (出发前检查清单).
www.707-inc.com/info

Check In By Reception

(Make Sure Check In / Out Date In Order Before Leaving)

前台登记办理入住(在离开柜台前确保入住/退房日期正确)

- 1) Take A Queue Number, Check In By Reception
- 2) Present WhatsApp Confirmation No. Send By 707
- 3) Present Genting Member Card
- 4) Present Passport (Pay Tax RM 13)

- 1) 拿排队号,前台登记入住
- 2) 出示 707 发送 WhatsApp 确认号码
- 3) 出示云顶会员卡
- 4) 出示护照(缴税 RM 13)

1B. Wait For Your Queue No To Call
等待您的号码



1A. Take Queue No 1st
先拿排队号码牌



Lost?, Forgot To Bring? or Digital?
Show Whatsapp Confirmation No.
Check In Using Your Primary Name
Only, On behalf Is Not Permitted.

遗失、忘记带或电子版?
出示 Whatsapp 预订号码
仅使用您的主要姓名办理入住
手续,不允许代表办理入住手续

1. Check In At Reception
柜台办理入住

3. Present Genting Member Card.
出示云顶会员卡

← 707 Bravo



707-Inc Already Book The Below
Mention Room Reservation @ Genting
Below Confirmation Number By
Genting First World Hotel. **MUST**
Present This Message To Reception Or
Kiosk Assistant, I Need Some Help To
Prevent Disruption

去赢去-赢预订您的@云顶酒店 第一大酒店 客房预订号. 必须 将此消息呈现给酒店
接待处或自助服务终端助理. 我需要帮助
防止中断

Check In Date 登记日期: 28/08/2024

Guest Name 顾客名字: CHIN JIA HENG

Confirmation Number 预订号:
987356,369873,762587

Continue Stay Same Room 继续住同一
个房间

MUST Present This Message For
Verification To Reception or Kiosk
Assistant Upon Check In —Ensure All
Details, Check In & Out Date In Order
Before Leaving.

Present Whatsapp
Confirmation No.
Send By 707
(Request Continue
Stay Same Room
For Entire Stay)

出示707发送
Whatsapp
预订号码
(要求在整住
宿期间继续入
住同一间客房)

Check In 入住时间: 3.00 PM
Check Out 退房时间: 11.00 AM
Make Sure Check In / Out Date
In Order Before Leaving Counter
在离开柜台前确保入住/退房日期正确

PASSPORT
护照



2. Whatsapp Confirmation No.
Whatsapp 确认书

4. Present Passport
出示护照

Check In By Kiosk

(Make Sure Check In / Out Date In Order Before Leaving)
快速自助登记机办理入住(在离开柜台前确保入住/退房日期正确)

- 1) Kiosk (I NEED SOME HELP)
- 2) Present WhatsApp Confirmation No. Send By 707
- 3) Present Genting Member Card
- 4) Present Passport (Pay Tax RM 13)

- 1) 登记入住机协调处(我需要帮助)
- 2) 出示707发送 WhatsApp 确认号码
- 3) 出示云顶会员卡
- 4) 出示护照(缴税 RM 13)



Kiosk (I NEED SOME HELP)
登记入住机协调处 (我需要帮助)



Lost?, Forgot To Bring? or Digital?
Show Whatsapp Confirmation No.
Check In Using Your Primary Name
Only, On behalf Is Not Permitted.

遗失、忘记带或电子版?
出示 **Whatsapp** 预订号码
仅使用您的主要姓名办理入住手续,
不允许代表办理入住手续。

1. Check In At Kiosk
登记入住机协调处

3. Present Genting Member Card.
出示云顶会员卡

← **707 Bravo**



707-Inc Already Book The Below
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Below Confirmation Number By
Genting First World Hotel. **MUST**
Present This Message To Reception Or
Kiosk Assistant, I Need Some Help To
Prevent Disruption

去赢去-赢预订您的@云顶酒店 第一大酒店 客房预订号. 必须 将此消息呈现给酒店
接待处或自助服务终端助理. 我需要帮助
防止中断

Check In Date 登记日期: 28/08/2024

Guest Name 顾客名字: CHIN JIA HENG

Confirmation Number 预订号:
987356,369873,762587

Continue Stay Same Room 继续住同一
个房间

MUST Present This Message For
Verification To Reception or Kiosk
Assistant Upon Check In —Ensure All
Details, Check In & Out Date In Order
Before Leaving.

**Present
Whatsapp
Confirmation No.
Send By 707
(Request
Continue Stay
Same Room For
Entire Stay)**

出示707发送
Whatsapp
预订号码
(要求在整个住
宿期间继续入
住同一间客房)

Check In 入住时间: 3.00 PM
Check Out 退房时间: 11.00 AM
Make Sure Check In / Out Date
In Order Before Leaving Counter
在离开柜台前确保入住/退房日期正确

PASSPORT
护照



2. Whatsapp Confirmation No.
Whatsapp 确认书

4. Present Passport
出示护照

**When Room Is Not Ready
Store Your Luggage At Lobby
当房间尚未准备好时将行李寄存在大堂**

**Free Luggage Storage
Tempat Penyimpanan Bagasi Percuma
免费寄放行李**

**Kaunter Portar / Bell Counter / 行李箱放处
Keluar / Out / 领取**



Kiosk Express Check Out At Lobby For Room Check Out 使用快速自助退房机办理退房



Check In 入住时间 : 3.00 PM
Check Out 退房时间 : 11.00 AM